



How do I create a Product?

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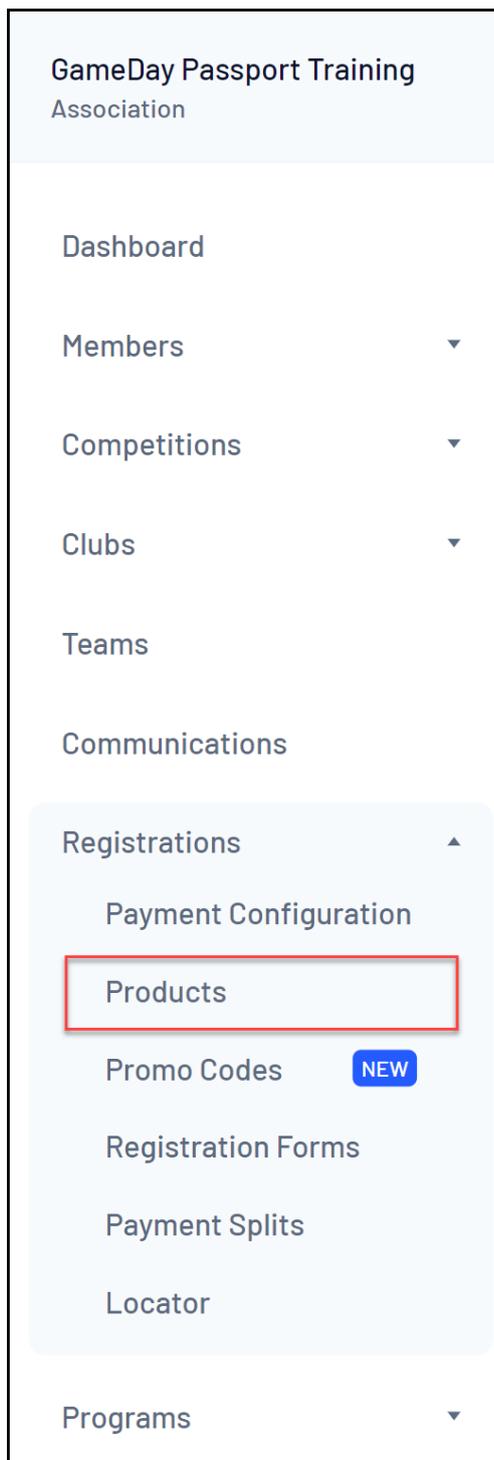
Products are fees that can be purchased by members as part of your registration process. Examples of products may include registration fees, playing gear, merchandise or event tickets.

Products can be created within your Passport database and attached to a registration form in order to display fees for purchase on that registration form

Creating a Product

To add a new product:

1. Select the **REGISTRATIONS** menu, then select **PRODUCTS**



The **Products** screen lists all existing products in your database, including those that have been shared down to you from a higher level. If Products have been assigned to a group (eg. Association Fees, State Fees or Club Fees) they will appear below their group heading in the list.

The Products list can be filtered by the organisation that created the product, the Product Group or the Product Status

You can search for products typing in the **Product Name** search field

Products ²

Choose a value from the list below to edit. Some options may be locked by your national/international body and cannot be edited.

[ADD A NEW PRODUCT](#)

Product Name
Showing
Active
Group
Select an O...
Created by
All

Name	Price	Active ?	Created By	Split Name	Copy Product
Group: Association Fees (10 products)					
2022/2023 Age 06 Membership Fee	50.00	<input checked="" type="checkbox"/>	Association	100 per cent to Association	Copy
2022/2023 Age 07 Membership Fee	50.00	<input checked="" type="checkbox"/>	Association	100 per cent to Association	Copy

2. Click **ADD A NEW PRODUCT**

Products ²

Choose a value from the list below to edit. Some options may be locked by your national/international body and cannot be edited.

[ADD A NEW PRODUCT](#)

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Details Tab

The first tab in the Add/Edit Products screen is **Details**.

Details

Pricing

Dependencies

Actions

Filter

Availability

Renewal

Items

Details

Fields marked with * are compulsory.

Name: *

Product Reporting Season:
(Used in Reporting as a filter for Products purchased)

Archive Product:

Grouping Category:

Product Type: *

Allow Multiple time purchasing: Allows this product to be purchased several times (eg in Feb & July)

Allow Multiple Quantity Purchasing: Allows this product to be purchased in multiples (eg 2 x socks)

Note: this does not relate to registering multiple people.
Allow Multiple Adult/Children is configured in the Registration Form setup.

Notes:

Add any information here that purchasers should see before they complete their transaction

- **Name:** This is the name of the product as will be displayed to members
- **Product Reporting Season:** The season that the product applies to. For example, if your

product is active for your 2023 Winter season, select this in this drop-down selection. This will assist in reporting on which products were purchased in which season.

- **Archive Product:** Ticking this box will set the product as inactive. It will still be in your database, however you will need to filter your products by 'Inactive (Archived)' on the Product List.
- **Grouping Category:** This will allow your products to be grouped together and display underneath this heading on your registration form and product list
- **Allow Multiple Time Purchasing:** This will allow a product to be purchased more than once. For example, a member can login to a form in March to purchase the product, then register again in June and purchase the same product
- **Allow Multiple Quantity Purchasing:** This will allow a member to purchase one or more of this product to be purchased within the same registration.

Note: This will allow you to include any additional information about the product which can be seen by members when the product is attached to a registration form.

Pricing Tab

The second tab on the Add/Edit Product screen is **Pricing**. This is where you can set up the payment structure of your products.

The screenshot shows the 'Pricing' tab selected in a sidebar menu. The main content area is titled 'Pricing' and includes a note: 'Fields marked with * are compulsory.' The form contains the following fields:

- Tax Description: *** A text input field containing 'Inclusive'. Below it is a note: 'Please include either "Inclusive", "Exclusive", "Not Applicable" as the tax descriptor.'
- Minimum System Login to change price:** A dropdown menu with 'Select Level' selected.
- Minimum System Login to Sell Product:** A dropdown menu with 'Select Level' selected.
- Price:** Two radio button options: 'Single price (price is the same across all registrations, including family registrations.)' (selected) and 'Multiple prices (changes in the case of multiple, family, registrations.)'.
- Single Pricing:** A text input field with a currency symbol '\$' and the value '50.00'.
- Payment Split: *** A dropdown menu with '100 per cent to Association' selected.

At the bottom of the form, there is a small text label: 'Who the money is sent to upon successful online transaction'.

- **Tax Description:** Appears next to the amount that members have paid on the payment receipt email that they receive after registering. For example, if you are in Australia, the tax type is GST. If you have entered your tax description as Inclusive, it will display as \$0.00 GST Inclusive.
- **Minimum System Login to change price:** The level in your sport's hierarchy at which the price of the product can be changed. If for example an association sets up a product and sets this option to **Association**, the organisations setup under the association in the hierarchy won't be able to change the price of the product.

- **Minimum System Login to sell product:** The minimum level at which a product can be added to registration forms.
- **Price:** Select whether the product is a single price or multi-price (discount for multiple registrations)
 - **Single Pricing:** Price of the product if single pricing is selected
 - **Multiple Pricing:** Allows you to create a multiple pricing system, so that the first adult or child's price can differ from that of the second, third or subsequent member registered as part of the same registration session. In the below example, if one member purchases this product, the price will be \$50. If two members purchase this product at the same time, the total cost would be \$90. A \$10 discount is given when two members purchase this product at the same time.

Multiple Pricing:	First Adult	\$ 50	First Child	\$ 50
	Second Adult	\$ 40	Second Child	\$ 40
	Third Adult	\$ 30	Third Child	\$ 30
	Subsequent Adult	\$ 20	Subsequent Child	\$ 20

Even if you are only accepting one type (adult or children) please add pricing to both columns to ensure that the correct amount is visible in all areas of the system and for safety if this product is added to an adult form.

In this example, if one member purchases this product, the price will be \$50. If two members purchase this product at the same time, the total cost would be \$90. A \$10 discount is given when two members purchase this product at the same time.

- **Payment Split:** Determines which bank account the funds for this product will be paid, based on the account added to Passport at each level. For example, selecting 100% to Club will mean all incoming funds for this product are distributed to the bank account added within the club database.

Note: Click [here](#) for more information on adding bank accounts to Passport.

Dependencies Tab

The third tab is **Dependencies**

- Details
- Pricing
- Dependencies
- Actions
- Filter
- Availability
- Renewal
- Items

Mandatory Products

Fields marked with * are compulsory.

Select a mandatory product. The purchases will automatically be required to buy the mandatory product as well as the product here. A typical example is a joining fee. So any person can select which registration product they wish to purchase, but everyone must also pay the joining fee.

Mandatory Products:

- National Capitation Fees - National League Age 10 Capitation 2022/23
- National Capitation Fees - National League Age 11 Capitation 2022/23
- National Capitation Fees - National League Age 12 Capitation 2022/23
- National Capitation Fees - National League Age 13 Capitation 2022/23
- National Capitation Fees - National League Age 14 Capitation 2022/23
- National Capitation Fees - National League Age 15 Capitation 2022/23
- National Capitation Fees - National League Age 16 Capitation 2022/23
- National Capitation Fees - National League Age 2-4 Capitation 2022/23
- National Capitation Fees - National League Age 5 Capitation 2022/23

[Update](#)

[Click here](#) to return to product list.

- **Mandatory Products:** Products that are selected here will need to previously have been purchased by a member before the new product can be purchased by that member.

Actions Tab

The fourth tab in the Add/Edit Products screen is **Actions**.

This menu will allow you to configure how a membership will display on a member's profile after they have purchased the product.

- Details
- Pricing
- Dependencies
- Actions
- Filter
- Availability
- Renewal
- Items

Actions to perform on successful payment

Fields marked with * are compulsory.

Set Product Expiry: to (dd-mon-yyyy)

or

for (days from product purchase)

Season Based (Registration Season)

Set Player Financial:

Set Coach Financial:

Set Manager Financial:

Set Official Financial:

Set Volunteer Financial:

Set Misc Financial:

- **Set Product Expiry:** This sets a date for the product status to become inactive on the member's record.
- **Set Player Financial:** Tick this box if the member's player status should be **Financial** for the season after purchasing this product.
- **Set Coach Financial:** Tick this box if the member's coach status should be **Financial** for the

season after purchasing this product.

- **Set Match Official Financial:** Tick this box if the member's match official status should be **Financial** for the season after purchasing this product.
- **Set Member Registered Until:** Set a date, or number of days from registration that the member will be registered for.

Note: the **Set Member Registered Until** field needs to be added for all products if your organisation is using the Courtside App for members to show as registered in the app.

Filter Tab

The fifth tab in the Add/Edit Product screen is **Filter**.

This allows you select who the product displays to based on the information provided by the member during the first page of the registration form.

Automatically Filter Product Selection

Fields marked with * are compulsory.

Use these fields to automatically show some products. If you tick 'Coach' then this product will only show to people trying to register as a coach. Similarly you could use the date of birth fields to show products only relevant to individuals under or over a certain age.

Member Gender: Any

Minimum DOB: 1 Jan 2012
Older end of Date Range (eg 01 - Jan - 1970)

Maximum DOB: 31 Dec 2012
Younger end of Date Range (eg 31 - Dec - 2000)

Minimum Age: Any
(eg: If 10 is chosen, this product will be available for 10 year olds and above)

Maximum Age: Any
(eg: If 10 is chosen, this product will be available for 9 year olds and under)

Member type: (Any of)

- Player
- Coach
- Manager
- Official
- Misc
- Volunteer

- **Member Gender:** Select the gender to which the product will display
- **Minimum/Maximum Date of Birth:** Add a date of birth range to display the product only to members whose date of birth is within that range
- **Minimum/Maximum Age:** Add an age range to display the product only to members registering within that age range at the time of registration

Note: Do not add a selection for both Maximum/Minimum DOB and Maximum/Minimum Age, as this will cause the product to not display on the registration form. Select either DOB or Age.

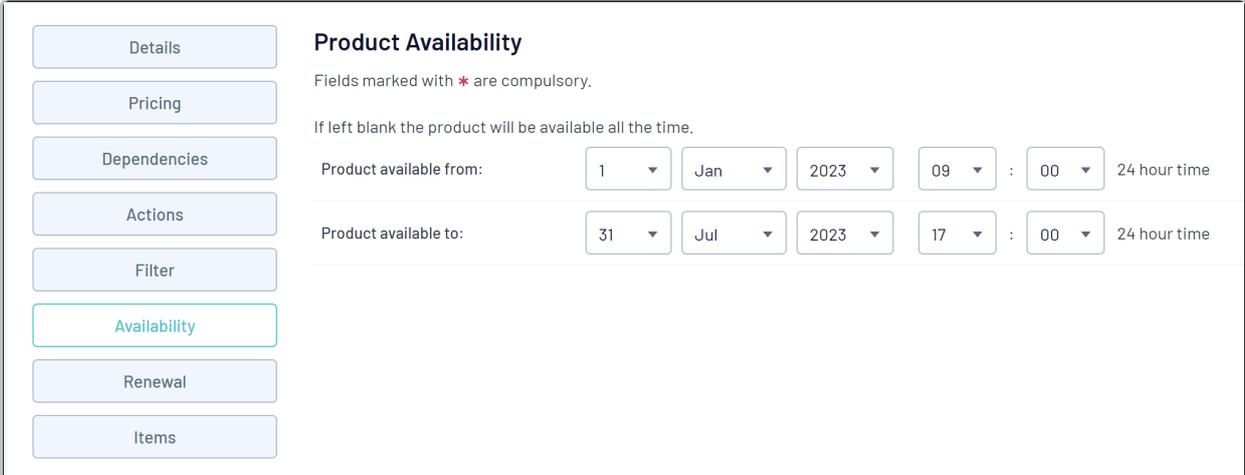
- **Member Type (any of):** If you'd like your products to only be available to a specific Member

Type, tick the relevant boxes. This relies on your members selecting the relevant option on the first page of the registration form. If the product should display to all member types, do not select any boxes.

Note: Product Filtering is best used alongside Compulsory Payments

Availability Tab

The sixth tab on the Add/Edit Products screen is **Availability**.



The screenshot shows the 'Product Availability' tab selected in a sidebar. The main content area is titled 'Product Availability' and includes a note: 'Fields marked with * are compulsory.' Below this, a sub-note states: 'If left blank the product will be available all the time.' The form contains two rows of date and time pickers. The first row is labeled 'Product available from:' and has dropdowns for '1', 'Jan', '2023', '09', and '00', followed by '24 hour time'. The second row is labeled 'Product available to:' and has dropdowns for '31', 'Jul', '2023', '17', and '00', followed by '24 hour time'. A dark grey box at the bottom of the screenshot contains the following text: 'In this example, our Product will only start appearing on registration forms to which it is attached on 1 January 2023 at 9am, and will automatically stop appearing on forms on 31 July 2023 at 5:01pm'.

- **Product Available From/To Dates:** Allows you to display the product on registration forms for the selected period of time.

Renewal Tab

The seventh tab on the Add/Edit Products screen is **Renewal**.

Product Linking

Fields marked with * are compulsory.

Product linking is a way to renew product purchases, it makes the expiry date of an old product, the commencement date of a new product.

Once this product has expired, it should be renewed by this NEW product:

Association Fees - 2022/2023 Age 11 Membership Fee

Automatic Reminder Emails

Fields marked with * are compulsory.

Send Renewal Emails to Parents

Members can be reminded that a product they have purchased is due to expire/is expired, by creating automatic reminder emails.

Email this message days the product is due to expire:

Email this message days the product is due to expire:

- **Product Linking:** Allows you to select a product that should be purchased once the product being setup has expired.
- **Automatic Reminder Emails:** Notify members that have purchased the product that it will be expiring soon and the product selected above in **Product Linking** is available for purchase.
- **Send Renewal Email to Parents:** You can also select whether or not to send this renewal email to parents as well as the member (if they have different emails).

Note: This will only send to parents emails if these are listed within the members profiles within the Parent 1 Email or Parent 2 Email fields.

Items Tab

The eighth tab on the Add/Edit Products screen is **Items**.

This gives administrators the ability to offer additional add-on items for a specific product, such as a T-Shirt or a Cap.

Details

Additional Items

Pricing

Additional Items to include when a person is purchasing this product.

Dependencies

Item:
Note: For Items to show, they must have a name

Actions

Compulsory: If checked the registrant will be required to answer

Filter

Active: If checked the item will appear on forms

Availability

Options: Please ensure an option is Active for selection

Renewal

Small	Active	▼	Upload Image	Delete Image
Medium	Active	▼	Upload Image	Delete Image
Large	Active	▼	Upload Image	Delete Image

[Add Another Option](#)

Items

- **Item:** The selections available for the add-on product (eg. T-Shirt Size)
- **Compulsory:** Select whether the item is required to be selected by members
- **Active:** Select whether the item is to be shown on the form for members
- **Add Another Option:** Add each selectable option that will display for the item (e.g. Sizes Small, Medium and Large)

4. Once you've finished creating your product, click **Update**

If you want to make your Product available for purchase, you will now need to [attach it to a Registration Form](#)